1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	PUBLIC UTILITIES REGULAR OPEN MEETING
4	Thursday, June 24, 2021
5	Chicago, Illinois
6	
7	Met pursuant to notice via videoconference
8	at 11:30 a.m.
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11	PRESENT:
12	CARRIE ZALEWSKI, Chairwoman
13	(via Chicago Office) D. ETHAN KIMBREL, Commissioner (via Chicago Office)
14	MARIA S. BOCANEGRA, Commissioner
15	(via videoconference) MICHAEL T. CARRIGAN, Commissioner
16	(via Chicago Office)
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21	BRIDGES COURT REPORTING
22	BY: Michael J. Duffy, CER Notary Public

Open Meetings Act and in accordance with the Governor's Executive Orders, I call the June 24, 2021, regular open meeting to order. Before we proceed, for the clarity of the record, I would ask everyone to state their names and to speak slowly and clearly so that the court reporter can capture everything that is said. I have checked that we have all four commissioners with us. We have a quorum.

Today we have three requests to speak. Going in the order we've received the request to speak, we'll hear from the following three people: First, Beau Barber; second, Allen Axelrod; third, Anthony Walraven. Under 2 Illinois Administrative Code Section 1700.10, any person desiring to address the Commission shall be allowed up to three minutes. My adviser, Tetyana Rabczak will have the timer on the screen. Only one person may speak on behalf of any organization. Please note that the Commission will not respond directly to any comments. Any person wishing to provide

1 further comments may submit a written statement to 2 the Commission. The written comments may be 3 submitted by going to the ICC website, 4 icc.illinois.gov, go on the e-docket system and 5 look for the related docket, and in that docket, 6 click "file a comment." You can also call the ICC 7 Consumer Services Division at (800) 524-0795 and 8 they can help you submit the comment. 9 First, Mr. Beau Barber, are you 10 on? 11 MR. BARBER: Yes. Can you hear me? 12 CHAIR ZALEWSKI: We can hear you, 13 Mr. Barber. Please state and spell your name and 14 then we'll start the clock and you can proceed. 15 Okay. My name is Beau Barber, MR. BARBER: 16 spelled, B-E-A-U, and then B-A-R-B-E-R. I am a 17 democratic precinct committee person for the Ogden 18 1 precinct, and I'm here to talk today about the 19 importance of having utility shut-off moratorium. 20 So recently there was a resolution passed by Cori Bush and Jamaal Bowman, which the opening of it was 21 22 talking about how the United States must establish

electricity as a basic human right in public good and eradicate the reliance on monopolized property driven utility corporations and providers, and the flawed regulatory regime that has failed to regulate these utilities in the public interest.

It goes on further to say, whereas, investor owned utilities and state utility commissions tasked to regulate them are failing to meet them. Collective mandates to serve the public interest and provide customers with just and reasonable electricity rates. She did not mention you specifically, but I would imagine that she would be mentioning -- talking about commissions like yours because the problem that we're seeing is that, you know, there's several errata that's happening. There's voices that are not being listened to.

And, for instance, the most recent thing that we saw was in the last meeting on June, what was it, June 10? You said, at the end of the meeting, people can apply for LIHEAP and there's a problem -- there's just one problem with that, that

was June 10th, LIHEAP registration ended on May 31st, and it's kind of problematic to have such errata when people are already struggling enough as it is and COVID's still not over. We are not even at like 70 percent vaccinated for just the state of Illinois alone, let alone the country, and people in the CDC and people like Dr. Fauci, have said that in order to get rid of this virus for good, we need to be at least like 75 or even 85 percent vaccinated.

And now we have the Delta strain to worry about. Since, I have my stats here, current — like the stats that we've had so far on breakthrough cases of COVID-19, which is the people got COVID-19 and, you know, despite being fully vaccinated we — there was — there's been about18 percent of what? Of 6,000 cases, I believe that were fatal cases. You can fact-check me on that number, but the problem is is that we still have a lot going on, we're not in the clear yet, and in Illinois alone, there's been 124 deaths since April due to COVID-19 breakthrough — vaccine

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- breakthrough, and that's accounted for 1.86 percent of the COVID deaths since January 1st.
- So you know, do your job, get more intimate with the matter because like I told you months ago, with an engineering degree, and I know you have one, the one thing that we learned during our education was you make mistakes, people die.

 You're making mistakes. People are dying. Thank you.
- CHAIR ZALEWSKI: Thank you, Mr. Barber.

 Next is Mr. Allen Axelrod (phonetic). Mr. Axelrod,

 are you on? Second call for Mr. Axelrod, and I'm

 looking, and I don't see your name, sir. Checking

 one last time. Yes. No, Mr. Axelrod.
 - Finally, Anthony Walraven.
 - Mr. Walraven, are you on? Second call for
 Mr. Walraven. I'm looking, I don't see your name
 as well, sir. Okay. So this concludes our public
 time in session.
 - CHAIR ZALEWSKI: We're going to move on to our public utilities agenda. There are edits to the May 27th, 2021, public utility special open

meeting minutes. Are there any objections to
approving the minutes as edited?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the minutes are approved.

Under our electric item. Item El concerns the Ameren filing to make minor housekeeping changes to its electric service tariff pages. Commission staff recommended not suspending the filing. Are there any objections to not suspending the filing?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the filing is not suspended.

Item E2 concerns a citation issued against Great American Power for failure to comply with Part 412 of the Commission's rules governing alternative retail electric suppliers. Commission staff, Great American, the attorney general, and the Citizen's Utility Board filed a joint motion to approve a settlement agreement that they determined to be fair and equitable to all customers and all

1 parties. The order approves the settlement finding 2 its terms reasonable. Before calling the vote, are 3 there any comments on this docket? 4 MS. BOCANEGRA: Chair Zalewski, I have 5 comments, but I'll wait until after the vote if 6 that's okay. 7 CHAIR ZALEWSKI: Okay. I will call the vote 8 to approve the order. If you are in favor of 9 approving the order, please, say "aye", and if you 10 are opposed, please say "nay". Commissioner 11 Bocanegra. 12 MS. BOCANEGRA: Nay. 13 CHAIR ZALEWSKI: Commissioner Carrigan. 14 MR. CARRIGAN: Aye. 15 CHAIR ZALEWSKI: Commissioner Kimbrel? 16 MR. KIMBREL: Aye. 17 CHAIR ZALEWSKI: I vote aye. The three ayes have it and the order is approved. 18 19 MS. BOCANEGRA: Chair Zalewski and Court 20 Reporter, this is Commissioner Bocanegra for the 21 record. I just want to note the basis for my

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disagreement today. Although this particular

docket is captioned as a settlement agreement, in my opinion, a plain reading of the statute, this should not be going to LIHEAP funds. I think it's a diversion of funds, and so for those reasons, I voted nay. Thank you.

CHAIR ZALEWSKI: Thank you. Items E3
through E9 concern applications for a certificate
of service authority to operate as an installer of
distributed generation facilities in Illinois. The
orders grant the certificates, finding that the
applicants meet the requirements. Are there any
objections to considering these items together and
approving the orders?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the orders are approved.

petitions to cancel certificates to operate as retail electric agents, brokers, or consultants in Illinois. The orders cancel the certificates and direct the petitioners to file any outstanding annual reports with the Commission. Are there any

objections to considering these items together and approving the orders?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the orders are approved.

applications for certificates of service authority to act as retail electric agents, brokers, or consultants in Illinois. The orders grants the licenses finding that the applicants meet the requirements. Is there any objections to considering these items together and approving the orders?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the orders are approved.

Items E15 through E21, concern requests for confidential treatment of information in the petitioner's reports. The orders grant the protection, finding that the information is highly proprietary and confidential. Are there any objections to considering these items together and

1 approving the orders? (No verbal response.) 2. 3 Hearing none, the orders CHAIR ZALEWSKI: 4 are approved. 5 Item E22 concerns Docket 21-0155 in 6 which ComEd requests approval of its 2022 through 7 2025 energy efficiency and demand response plan and 8 associated stipulation agreement. The order finds 9 that the plan meets the statutory requirements and 10 also notes that all parties agree with the 11 Commission that the Commission should approve the 12 plan and the stipulation agreement. The order 13 approves the plan and stipulation agreement. Are 14 there any objections to approving the order? 15 (No verbal response.) 16 CHAIR ZALEWSKI: Hearing none, the order is 17 approved. 18 Item E23 concerns a complaint 19 against Sperian Energy alleging the company was not 20 authorized to become the complainant's electric supplier. The parties filed a joint motion to 21 22 dismiss, stipulating that all matters in dispute

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orders?

1 have been resolved, and requesting that the 2 Commission dismiss the complaint. Are there any 3 objections to granting the joint motion to dismiss? 4 (No verbal response.) 5 CHAIR ZALEWSKI: Hearing none, the motion is 6 granted. 7 Items E24 through E33 concern 8 requests to cancel certificates of service 9 authority to install energy efficiency measures in 10 Illinois. The orders cancel the certificates. Are 11 there any objections to considering these items 12 together and approving the orders? 13 (No verbal response.) 14 CHAIR ZALEWSKI: Hearing none, the orders 15 are approved. 16 Items E34 through E42 concern 17 applications for certifications to install energy efficiency measures in Illinois. The orders grant 18 the certificates, finding that the applicants meet 19 20 requirements. Are there any objections to

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considering these items together and approving the

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1 (No verbal response.)

CHAIR ZALEWSKI: Hearing none, the orders are approved.

Moving on to our gas items. Item G1 concerns MidAmerican's filing to make minor housekeeping changes to its gas service tariff pages. Commission staff recommends not suspending the filing. Are there any objections to not suspending the filing?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the filing is not suspended.

initiating a rulemaking proceeding and authorizing a first notice period for proposed amendments to Part 590 of the Commission's rules. The purpose of the rulemaking is to modify Part 590 of the Commission's rules to reflect and incorporate the most recent revisions to federal regulations governing the minimum safety standards for the transportation of gas and for pipeline facilities. Are there any objections to approving the order?

1 (No verbal response.) 2. CHAIR ZALEWSKI: Hearing none, the order is 3 approved. 4 Item G3 concerns Liberty's request 5 to reconcile revenues under its Rider Gas 6 Uncollectable Adjustment or Rider GUA for 2018. 7 The order approves the reconciliation as set in the 8 appendix to the order, finding that the cost during 9 the reconciliation period were prudently incurred. 10 Are there any objections to approving the order? 11 (No verbal response.) 12 CHAIR ZALEWSKI: Hearing none, the order is 13 approved. 14 Item G4 concerns Docket 20-0722, 15 which is Nicor Gas' request for an approval of an 16 alternative rate regulation program under Section 17 9-244 of the Public Utilities Act for a new pilot 18 The proposed pilot program would allow program. 19 renewable natural gas production facilities to 20 interconnect with Nicor's system and place into 21 effect Rate 81 which would provide allowances 22 covering a portion of RNG facilities'

1 interconnection costs.

We have subsequent edits to the order approving Nicor's program, finding that it meets the requirements of an alternative rate regulation program. This RNG pilot allows Illinois to explore innovative approaches to addressing greenhouse gas reduction and sustainable gas production in the gas industry, and presents the Commission with the opportunity to have Illinois join those states that are taking a leading role in furthering the development of RNG as an environmentally beneficial fuel source.

According to the American Gas
Association, 24 states have some type of program in
place to encourage local distribution companies to
include RNG in their portfolio of fuel sources.

Understanding whether RNG

production is viable in northern Illinois, and if

it will bring the environmental and local community

benefits that have been experienced in other parts

of the country, are key learnings needed for the

Commission and all stakeholders to assess future

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1 regulatory action in RNG. 2. The pilot can help stakeholders 3 assess whether the potential environmental and 4 economic benefits seen in other parts of the 5 country could be replicated in Nicor Gas' service 6 area. 7 The order includes additional 8 requirements for reporting on various aspects of 9 the pilot to ensure that we capture the important 10 and relevant information for the pilot. 11 The edits reduce the overall and 12 per project cap of the proposed investments to 13 reduce the impact on rate payers. 14 Does anyone else have comments 15 before I call the vote? 16 MS. BOCANEGRA: Chair Zalewski, like last 17 time, I have remarks, but I would like to reserve 18 those following the vote. 19 CHAIR ZALEWSKI: Okay. So I would move the 20 item. Is there a second?

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Okay. I will now call a

MR. KIMBREL: Second.

CHAIR ZALEWSKI:

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    roll for approving the edits of the order.
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    are in favor of adopting the edits, please say
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    "aye", and if you are opposed, please say "nay".
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    Commissioner Bocanegra.
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           MS. BOCANEGRA:
                           Nay.
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           CHAIR ZALEWSKI: Mr. Carrigan.
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           MR. CARRIGAN: Aye.
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           CHAIR ZALEWSKI: Mr. Kimbrel.
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           MR. KIMBREL: Aye.
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           CHAIR ZALEWSKI: I'm voting aye. The three
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   ayes have it and the edits are approved. I will
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   now call a roll for approving the order as edited.
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    If you are in favor of approving the order, please
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    say "aye", and if you are opposed, please say
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    "nay". Commissioner Bocanegra.
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           MS. BOCANEGRA:
                           Nay.
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           CHAIR ZALEWSKI: Mr. Carrigan.
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           MR. CARRIGAN: Aye.
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           CHAIR ZALEWSKI: Mr. Kimbrel.
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           MR. KIMBREL: Aye.
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           CHAIR
                  ZALEWSKI: I vote aye. The three
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    ayes have it and the order as edited is approved.
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vote.

MS. BOCANEGRA: Chair Zalewski, if I may.

This is Commissioner Bocanegra for the record. I

would like to share some remarks following today's

I want to start by saying that I am in favor of Nicor's proposed RNG pilot program. My vote today is not about being opposed to the pilot program itself, but about my disagreement with certain evidentiary findings in the legal analysis conducted in the final order which compelled me to vote nay today.

I want to share some observations on my differences with the majority. First, the record, the briefings, and the proposed order were more or less completely devoid of any mention of 244(a) and whether Nicor had met its burden under that provision. I think this underscores the importance and the benefit of oral arguments, because it became very evident to me while listening to CUB's pretty impressive presentation, that 244(a) was, in my opinion, a disputed issue. So I was glad to see that the majority adopted my

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recommendation that a 244(a) analysis needed to be included.

However, we have fundamental differences on how to read the evidentiary record, much less what constitutes the record. majority spends a great deal explaining why Nicor filed under 9-244, but doesn't really address how, if at all, Nicor actually meets its burden under 244(a). In contrast, I think what the record does give us is that Nicor's witness testified that this is a form of alternative rate regulation because the costs would be higher under traditional rate regulation. This testimony was unrebutted and unrefuted by any witness offered by any intervenor. To me, that alone is sufficient to satisfy 244(a). Second, I disagree with the majority's decision to lower the investment cap to \$16 million with a \$3.2 million allocation per project, as this too, is not supported by the Again, there are fundamental differences in the way in which we choose to read a record,

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rely on it, and make findings and conclusions from

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Equally important is the rationale the it. majority provides for this. Given the first record before us proves absolutely nothing to support lowering Nicor's proposed investment cap of \$20 million. There was no testimony, nor any exhibit, that could support a seemingly random number of \$3.2 million. And although Nicor's brief on exceptions may have invited the Commission to lower its investment cap, briefs are not part of the record, yet the majority completely ignores some of these basic foundations of evidence. And if we're going to consider both the record and the arguments made at either in briefings or even in oral arguments, then the orders finding that lowering the investment cap will reduce risk to rate payers is also unsupported by the record and the nonrecord.

Nicor indicated several times that the proposed program is of no risk to rate payers.

If you recall, Nicor said as much repeatedly during its oral argument. To find it necessary to reduce rate payer risk when we have necessarily agreed

that there is no risk, is confusing to me. But more importantly, the statute at issue, 244(b) (1) through (8) does not at all address reducing risk to rate payers. Instead, the statute, with respect to customers and rate payers, discusses lowering rates, substantial and identifiable benefits realized by customers, and, finally, provisions for an equitable sharing of any net economic benefits between the utility and its customers if those arise. Somehow reducing rate payer risk is brought in under the analysis in 244(b)(8).

In an odd pivot, the majority moves from saying that the RNG pilot produced no net economic benefits for the company to be shared, which is a statutory element that needs to be addressed, to stating that other economic benefits might accrue yet the risk to rate payers of a \$20 million subsidy for interconnection agreement is too great a risk. Which, as noted previously, is not addressed in the statute. The majority offers no statutory basis from bringing this cost-benefit analysis in here or at any point in the analysis.

If this is part of the Commission's discretionary powers with respect to the Public Utilities Act, then it should be stated as such and not couched as an unwritten statutory requirement.

Equally concerning for me in justifying lowering the \$20 million cap, the majority's finding that Nicor has not satisfied the criteria under 244. The order spends a great deal of time, in fact, finding that Nicor has met all the criteria, only to conclude that they have not. Here, I would have found that because Nicor clearly has met its burden. It is entitled to proceed with the full \$20 million.

I just want to conclude by saying that although today's meeting is not subject to the doctrine of res judicata, what we are saying here about not just 9-244, but also about things like RNG and innovation have important consequences.

We'd have to recognize that although the Commission may be open to utility innovation, emerging markets, or groundbreaking ideas, we have to do it in a way that adheres to the language drafted by

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the legislature and the breadth of the authority provided to us under the statute. Thank you.

CHAIR ZALEWSKI: Thank you. Any other comments?

MR. KIMBREL: Yes, Madam Chair, I do. Respectfully, Commissioner Bocanegra, I always appreciate the passion that you have for your positions in our dockets, but I think that your need to be right here is a bit shortsighted, in my opinion. Your fingerprints were all over the edits in this proposal. However, the majority just did not agree with all of your suggestions. As you've expressed, this case represents an enormous opportunity. The bigger picture here is to find multiple approaches and solutions as we strive for a net zero greenhouse gas emissions economy. And I believe we all agree, or had agreed, that this docket is a step in that direction. I'll always respect your position as I will of the other offices, but I'm a bit disappointed that you would attempt to take the majority to task here because we disagreed with a couple of your edits.

opportunity to learn from this pilot is too important to let our egos get involved as each of us compromise to reach an agreement here. That's all I have to share.

CHAIR ZALEWSKI: Thank you. Any other comments? If not, we will move on to G5. It concerns a billing complaint filed against The Peoples Gas Light and Coke Company. The parties filed a stipulation and joint motion to dismiss, stating that all matters in dispute have been resolved. Are there any objections to granting the joint motion to dismiss?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, motion is granted.

Item G6 concerns North Shore's and Peoples Gas' request for a limited exemption from meter requirements in Section 501.240 of the Commission's rules in order to facilitate a pilot program to deploy single-path ultrasonic gas meters. The order grants the exemption finding the pilot program technically and economically sound

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- 1 and that it will not compromise the safety,
- 2 liability, or service obligations of the company.
- Are there any objections to approving the order?
- 4 (No verbal response.)

CHAIR ZALEWSKI: Hearing none, the order is approved.

Items G7 and G8 concern requests for confidential treatment of information in the petitioner's report. The orders grant the protection, finding that the information is highly proprietary and confidential. Are there any objections to considering these items together and approving the orders?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the orders are approved.

Item G9 concerns Docket 21-0426 which is Nicor Gas' petition to issue and file up to \$350 million in long-term debt. The order authorizes the issuances, noting that there are no contested issues in the case. Staff concludes that the issuance of debt will not impair the company's

1 financial strength and is not contrary to public 2 interest. Are there any objections to you 3 approving the order? 4 (No verbal response.) 5 CHAIR ZALEWSKI: Hearing none, the order is 6 approved. 7 Under Telecommunications items, 8 item T1 concerns Spectrotel of Illinois, LLC's, 9 application for a certificate of service authority 10 to provide telecommunications services in Illinois. 11 The order grants the certificate and finds out that 12 the applicant meets the requirements. Are there 13 any objections to approving the order? 14 (No verbal response.) 15 CHAIR ZALEWSKI: Hearing none, the order is 16 approved. 17 Under the Water and Sewer items. 18 Item W1 concerns Utility Services of Illinois' filing proposing rate increases for water and sewer 19 20 The Commission suspended the proposed 21 rate increases on March 4th in order to investigate 22 the filing. The Commission's investigation in this

1 matter has not concluded and it is necessary to 2 extend the period of suspension for a further 3 period of six months. The order re-suspends the 4 filing through January 3rd of 2022. Are there any 5 objections to approving the order? 6 (No verbal response.) 7 CHAIR ZALEWSKI: Hearing none, the order is 8 approved. 9 Item W2 concerns Illinois 10 American's application for a certificate of public 11 convenience and necessity to provide water service 12 to certain areas in Logan County. Illinois 13 American is requesting an approval to purchase 14 certain assets of the City of Mount Pulaski in 15 Logan County. Illinois American also requests an 16 approval of the appraiser's engagement agreement 17 for the water system to be acquired. The interim 18 order approves the agreement, finding them reasonable. Are there any objections to approving 19 20 the interim order? 21 (No verbal response.)

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Hearing none, the interim

CHAIR ZALEWSKI:

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1 order is approved.

2. Moving on to our miscellaneous 3 items. Item M1 concerns AT&T Illinois and Direct 4 TV's notice of transfer and application to provide 5 video services in the existing AT&T service area 6 footprint and to use, occupy and construct 7 facilities in the public rights-of-way for the 8 delivery of video service. Staff's review 9 concluded that the notice complied with the 10 requirements and recommended granting the 11 authorization requested by the applicants. 12 there any objections to granting the service 13 authorization?

(No verbal response.)

CHAIR ZALEWSKI: Hearing none, the authorization is granted.

Under petitions for rehearing, item PR1 concerns a petition for rehearing in Docket 20-0606 which is Nicor Gas' proposed revenue neutral tariff filing to address issues arising from the storage study. After the Commission entered a final order on May 13th of 2021, the

1 Illinois Competitive Energy Association, the Retail 2 Energy Supplier Association, and the Illinois 3 Industrial Energy Consumers filed an application 4 for rehearing and Illinois Competitive Energy 5 Association and Retail Energy Supply Association 6 also jointly filed a motion to stay. 7 administrative law judge recommends that the 8 Commission deny the application for rehearing, 9 noting that the joint applicants proposed no new facts or law that need to be considered. 10 The ALJ 11 also recommends that the Commission deny the motion 12 to stay because the moving parties are not likely 13 to prevail on their application for rehearing or 14 any appeals on their merits. Are there any 15 objections to denying the application for rehearing 16 and deny the motion to stay? 17 (No verbal response.) 18 CHAIR ZALEWSKI: Hearing none, the 19 application and the motion are denied. Under Other Business, item 01 20 21 concerns approval of batches, contracts and

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confirmations under the Illinois Adjustable Block

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    Program and the Solar For All Program. Are there
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    any objections to approving the program
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    administrators submissions?
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                     (No verbal response.)
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           CHAIR ZALEWSKI: Hearing none, the
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    submission is approved.
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                    Item 02 concerns the Commission's
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   post Technical Conference comments to be filed with
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    FERC in Docket Number AD21-12-000 on
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    Electrification and the Future of the Grid.
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    comments highlight Illinois' efforts in the field
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    of electrification and electric vehicle
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    advancement. The comments are due to be filed at
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    FERC on July 1st. Are there any objections to
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    approving the submission on the Commission's
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    comments?
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                    (No verbal response.)
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           CHAIR ZALEWSKI: Hearing done, the comments
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    are approved.
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                     Item 03 concerns the Commission's
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    comments in FERC Docket Number RM21-14-000, which
    is FERC's Notice of Inquiry on the Participation of
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1 Aggregators of Retail Demand Response Customers in 2 Markets Operated by Regional Transmission 3 Organizations and Independent System Operators. 4 We're going to hold this item for later 5 disposition. 6 This concludes our Public 7 Utilities Agenda. Judge Teague-Kingsley, do we 8 have any other matters to come before the 9 Commission today? MS. TEAGUE-KINGSLEY: No, Madam Chairman. 10 11 CHAIR ZALEWSKI: Do you, or the 12 commissioners, have any other business to discuss? 13 (No verbal response.) 14 CHAIR ZALEWSKI: I just want to remind again 15 that if customers do receive a disconnection notice 16 and that you can avoid being shut off from service 17 if you act quickly calling your utility and work 18 out a deferred payment arrangement. The utility 19 can also tell you whether you qualify for bill 20 payment assistance to reduce what is owed in 21 arrearages.

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And then finally, just another

1 resource that the Illinois Commerce Commission 2 stands ready to assist customers navigate their 3 options. The ICC has both English and Spanish 4 speaking consumer counselors who can help you file 5 a complaint Monday through Friday 8:30 to 5:00. 6 The number is 1-800-524-0795. There is also 7 additional information on our ICC website at icc.illinois.gov under the "Consumers" tab. 8 9 Hearing no other comments and without objection, the meeting is now adjourned. 10 11 Thank you. 12 (Whereupon, the above-entitled 13 matter adjourned at 12:05 p.m.) 14 15 16 17 18 19 20 21 22